

Dear Desert Shores Residents,

In the best interest of the community, the Board, in consultation with the General Manager, Attorney, Insurance Provider, and other business partners, has been planning for contingencies that may arise in the community as a result of the spread of COVID-19. Based on advice that has been circulated by the Centers for Disease Control and Prevention, the Southern Nevada Health District and the Governor of Nevada, we have detailed some possible scenarios and our current plans to deal with them. These plans are subject to change based on CDC guidance and advice from our professional partners.

Association Operations

1. **Cleaning.** The Association has been extensively cleaning, disinfecting, and wiping down surfaces in common areas and amenities. Owners are responsible for their private property.
2. **Common Areas and Amenities.** The Association has closed the lagoon, playgrounds, clubhouse, boats and other common areas and amenities effective March 16, 2020 until at least April 18, 2020. Upon which time it will be reviewed and further decisions will be made. All clubhouse reservations through April 20th have been canceled and full refunds will be processed. Currently we are not taking any clubhouse reservations for future dates.
3. **Meetings and Events.** The CDC has recommended against any gatherings of 10 or more people through the middle of May. Therefore all events have been canceled through June 1, 2020 to include the shred event, community yard sale, movie in the park and the lagoon opening party. Until further notice meetings have been restricted for the next 30 days to include crime prevention workshop, coffee with the manager and the March board of directors meeting.
4. **Social Distancing.** Many experts also are urging people to practice "social distancing," which is the idea of maintaining a roughly 6-foot distance between other people. It also means limiting nonessential travel, avoiding public transportation when possible, working from home, and skipping social gatherings.
5. **Staffing.** The Desert Shores office has closed to the public. Our staff is on hand for business over the phone and via email during this time. If you have any documents that need to be delivered to the office we ask that you use our drop box located at the office. There will be no notary services during the office closure.

If you get sick

Medical authorities are strongly urging all persons who exhibit symptoms to stay home and avoid public spaces unless you need medical care. You also should separate yourself from other people and pets in your home. If you need to visit a doctor or get tested for COVID-19, develop a plan before you go:

- Call ahead before visiting your doctor.
- Wear a facemask if you are sick.
- Cover your coughs and sneezes.
- Clean your hands often.
- Avoid sharing household items, such as utensils, plates, glasses, and towels.
- Clean all "high-touch" surfaces, such as counters, tables, doorknobs, bathroom fixtures, phones, keyboards, and remotes.

If appropriate, the Association may notify residents that an individual in the community has contracted the virus.

The Association has prepared to reasonably accommodate an owner who is sick by postponing violation hearings, extending deadlines on architectural applications, or granting payment extensions if appropriate. The Association will not and does not make any of the decisions mentioned above lightly. These actions are being taken to ensure the health and welfare of the residents of this community. We pledge to keep residents informed of all relevant developments and how they affect association operations through email notifications and notices on our website (www.desertshores.org)

It is also incumbent upon residents to take this situation seriously and do their part to minimize the spread of this deadly disease. The association highly encourages you to review safety guidelines and look for updates from the CDC, the local health department, and the World Health Organization.

If you have any questions on this or need assistance for anything, please contact our office at 702-254-1020 or visit our website at www.desertshores.org as we will be posting all updates and important information for review. Thank you for your cooperation and understanding. Stay safe and healthy.

Sincerely,

The Desert Shore Community Association Board of Directors